

TOUGH PANS

WATER HEATER DRAIN PAN INSTRUCTIONS AND WARRANTIES



For Models: VP23, VP25, VP27, VP31, VP23V, VP24V, VP27V, VP31V, VP23R, VP25R, VP27R





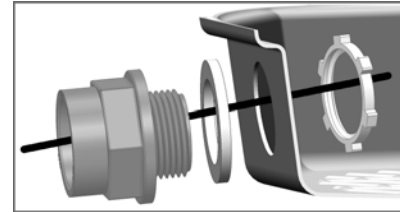
Drain Pan Installation Instructions

For Models: VP23, VP25, VP27, VP31

Tough Pans Pro Series are manufactured for use with all electric and gas water heaters. This product has been approved by the ICC to be in compliance with the IPC, UPC, IRC and NSPC.

Caution: to ensure proper performance of product, instructions must be followed.

1. Inspect the drain pan for any shipping damage that may have occurred. If cracked or broken, DO NOT USE.
2. Attach Fitting – remove zinc nut • leave the rubber washer on the fitting • push the threads through the outside of the pan to the inside of the pan • attach the zinc nut to the fitting inside the pan • tighten to slightly compress the rubber washer – DO NOT OVER TIGHTEN
3. Make sure the pan-mounting surface is level and free of any and all debris.
4. Place the water tank inside the pan.
5. When brazing plumbing, take precautions to prevent pan from coming in contact with torch heat or brazing materials.
6. Plumb drain pan, if required, In accordance with local applicable codes.



5 YEAR WATER HEATER DRAIN PAN LIMITED WARRANTY AND LIMITATION OF LIABILITY

This warranty applies only to hot water heater drain pans installed in the United States.

VIZCO US (“VIZCO”) warrants to the original consumer purchaser (“Purchaser”) of its water heater drain pans, that they are free from defects in material or workmanship for 5 Years from the date of purchase. If this product shall prove to be defective within this period from the date of purchase, it shall be repaired or replaced, at VIZCO’s option, subject to the GENERAL TERMS and CONDITIONS set forth below. This warranty extends only to the original consumer purchaser and is non-transferable.

EXCLUSIONS: This warranty does not cover damages resulting from the use of corrosive material (including, but not limited to: Acetone, MEK and petroleum-based products); nor damages resulting from use of components or accessories not approved by VIZCO US.

GENERAL TERMS AND CONDITIONS

To be eligible for the warranty the purchaser must provide VIZCO with the following: (a) Proof of Purchase (Original Receipt) (b) Installer’s Testimony, (c) Original Product, (d) Original Work Order, (e) Photos of Installation. PURCHASER MUST PAY ALL LABOR AND SHIPPING CHARGES NECESSARY TO REPLACE PRODUCT COVERED BY THIS WARRANTY. This warranty shall not apply to acts of God, nor shall it apply to products which, in the sole judgment of VIZCO have been subject to negligence, abuse, accident, tampering, misapplication, alteration; nor due to improper installation, operation or maintenance or storage; nor moved from its original place of installation; nor to other than normal application, use or service, including but not limited to, operational failures caused by corrosion, rust or other foreign materials in the system. Requests for service under this warranty shall be made by returning the defective product to the Retail outlet or to VIZCO as soon as possible after the discovery of any alleged defect. VIZCO will subsequently take corrective action as promptly as reasonably possible. No requests for service under this warranty will be accepted if received after the term of the warranty. This warranty sets forth VIZCO’s sole obligation and purchaser’s exclusive remedy for defective products. For your benefit and protection register your product online at www.VIZCO.com within thirty (30) days of installation. This will initiate the Warranty period and will allow us to contact you, should it become necessary. In the absence of a recorded product registration, the Warranty period will begin upon product shipment from VIZCO. In the event that VIZCO attempts to contact consumers regarding a recall or other matter, and any damages occur, which could have been avoided by registration by the consumer, VIZCO shall have no liability. IN ALL CIRCUMSTANCES, VIZCO’S MAXIMUM LIABILITY SHALL NOT EXCEED THE ACTUAL PURCHASE PRICE PAID

FOR THE PRODUCT ALONE. Warranty claims must be registered with VIZCO within thirty (30) days of damage or malfunction. VIZCO reserves the right to visit the site of the installation or to require documentation of the claim before assuming any responsibility under the provisions of this Warranty. Consumer agrees to inspect the product at the time of installation for any reasonable discernable defects and, further, agrees to inspect the product annually. Any damages occurring, which could have been avoided by proper inspection will not be the responsibility of VIZCO. VIZCO SHALL NOT BE LIABLE FOR ANY CONSEQUENTIAL, INCIDENTAL, OR CONTINGENT DAMAGES WHATSOEVER TO THE PURCHASER OR ANY THIRD PARTY. THE FOREGOING WARRANTIES ARE EXCLUSIVE AND IN LIEU OF ALL EXPRESSED WARRANTIES. IMPLIED WARRANTIES, INCLUDING BUT NOT LIMITED TO THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, SHALL NOT EXTEND BEYOND THE DURATION OF THE APPLICABLE EXPRESSED WARRANTIES PROVIDED HEREIN. Some states do not allow the exclusion of limitation of incidental and consequential damages or limitations on how long an implied warranty lasts, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights and you may also have other legal rights that vary from state to state.

VENUE: Any purchaser or third party actions brought for any reason hereunder shall be commenced in Manatee County, FL and no other jurisdiction, and such action shall be governed by and construed in accordance with the laws of the State of Florida. Any notice herein shall be sent by certified or registered mail to 4708 Manatee Ave. W., Bradenton, FL 34209.



Drain Pan Installation Instructions

For Models: VP23R, VP25R, VP27R

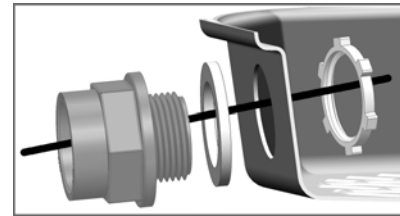
Tough Pans Dry Lift are manufactured for use with all electric, or gas water heater tanks without legs and rated zero clearance by the manufacturer.

This product has been approved by the ICC-ES to be in compliance with the IPC, UPC, IRC and NSPC.

Caution: to ensure proper performance of product, instructions must be followed.

1. Inspect the drain pan for any shipping damage that may have occurred. If cracked or broken, DO NOT USE.

2. Attach Fitting – remove zinc nut • leave the rubber washer on the fitting • push the threads through the outside of the pan to the inside of the pan • attach the zinc nut to the fitting inside the pan • tighten to slightly compress the rubber washer – DO NOT OVER TIGHTEN



3. Make sure the pan-mounting surface is level and free of any and all debris.
4. Place the water tank inside the pan.
5. When brazing plumbing, take precautions to prevent pan from coming in contact with torch heat or brazing materials.
6. Plumb drain pan, if required, In accordance with local applicable codes.



Limited Warranties and Limitation of Liability

5 YEAR WATER HEATER DRAIN PAN LIMITED WARRANTY AND LIMITATION OF LIABILITY

This warranty applies only to hot water heater drain pans installed in the United States.

VIZCO US (“VIZCO”) warrants to the original consumer purchaser (“Purchaser”) of its water heater drain pans, that they are free from defects in material or workmanship for 5 Years from the date of purchase. If this product shall prove to be defective within this period from the date of purchase, it shall be repaired or replaced, at VIZCO’s option, subject to the GENERAL TERMS AND CONDITIONS set forth below. This warranty extends only to the original consumer purchaser and is non-transferable.

EXCLUSIONS: This warranty does not cover damages resulting from the use of corrosive material (including, but not limited to: Acetone, MEK and petroleum-based products); nor damages resulting from use of components or accessories not approved by VIZCO US.

GENERAL TERMS AND CONDITIONS

To be eligible for the warranty the purchaser must provide VIZCO with the following: (a) Proof of Purchase (Original Receipt) (b) Installer’s Testimony, (c) Original Product, (d) Original Work Order, (e) Photos of Installation. PURCHASER MUST PAY ALL LABOR AND SHIPPING CHARGES NECESSARY TO REPLACE PRODUCT COVERED BY THIS WARRANTY. This warranty shall not apply to acts of God, nor shall it apply to products which, in the sole judgment of VIZCO have been subject to negligence, abuse, accident, tampering, misapplication, alteration; nor due to improper installation, operation or maintenance or storage; nor moved from its original place of installation; nor to other than normal application, use or service, including but not limited to, operational failures caused by corrosion, rust or other foreign materials in the system. Requests for service under this warranty shall be made by returning the defective product to the Retail outlet or to VIZCO as soon as possible after the discovery of any alleged defect. VIZCO will subsequently take corrective action as promptly as reasonably possible. No requests for service under this warranty will be accepted if received after the term of the warranty. This warranty sets forth VIZCO’s sole obligation and purchaser’s exclusive remedy for defective products. For your benefit and protection register your product online at www.VIZCO.com within thirty (30) days of installation. This will initiate the Warranty period and will allow us to contact you, should it become necessary. In the absence of a recorded product registration, the Warranty period will begin upon product shipment from VIZCO. In the event that VIZCO attempts to contact consumers regarding a recall or other matter, and any damages occur, which could have been avoided by registration by the consumer, VIZCO shall have no liability. IN ALL CIRCUMSTANCES, VIZCO’S MAXIMUM LIABILITY SHALL NOT EXCEED THE ACTUAL PURCHASE PRICE PAID FOR THE PRODUCT ALONE. Warranty claims must be registered with VIZCO within thirty (30) days of damage or malfunction. VIZCO reserves the right to visit the site of the installation or to require documentation of the claim before assuming any responsibility under the provisions of this Warranty. Consumer agrees to inspect the product at the time of installation for any reasonable discernable defects and, further, agrees to inspect the product annually. Any damages occurring, which could have been avoided by proper inspection will not be the responsibility of VIZCO. VIZCO SHALL NOT BE LIABLE FOR ANY CONSEQUENTIAL, INCIDENTAL, OR CONTINGENT DAMAGES WHATSOEVER TO THE PURCHASER OR ANY THIRD PARTY. THE FOREGOING WARRANTIES ARE EXCLUSIVE AND IN LIEU OF ALL EXPRESSED WARRANTIES. IMPLIED WARRANTIES, INCLUDING BUT NOT LIMITED TO THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, SHALL NOT EXTEND BEYOND THE DURATION OF THE APPLICABLE EXPRESSED WARRANTIES PROVIDED HEREIN. Some states do not allow the exclusion of

limitation of incidental and consequential damages or limitations on how long an implied warranty lasts, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights and you may also have other legal rights that vary from state to state.

VENUE: Any purchaser or third party actions brought for any reason hereunder shall be commenced in Manatee County, FL and no other jurisdiction, and such action shall be governed by and construed in accordance with the laws of the State of Florida. Any notice herein shall be sent by certified or registered mail to 4708 Manatee Ave. W., Bradenton, FL 34209.



Drain Pan Installation Instructions

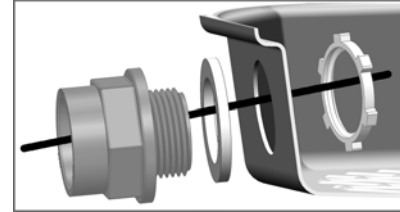
For Models: VP23V, VP24V, VP27V, VP31V

Tough Pans Contractor Series are manufactured for use with all electric water heater tanks only. They are not to be used under gas, or oil fired water heaters.

Caution: to ensure proper performance of product, instructions must be followed.

1. Inspect the drain pan for any shipping damage that may have occurred. If cracked or broken, DO NOT USE.

2. Attach Fitting – remove zinc nut • leave the rubber washer on the fitting • push the threads through the outside of the pan to the inside of the pan • attach the zinc nut to the fitting inside the pan • tighten to slightly compress the rubber washer – DO NOT OVER TIGHTEN



3. Make sure the pan-mounting surface is level and free of any and all debris.

4. Place the water tank inside the pan.

5. When brazing plumbing, take precautions to prevent pan from coming in contact with torch heat or brazing materials.

6. Plumb drain pan, if required, In accordance with local applicable codes.

Limited Warranties and Limitation of Liability

1 YEAR WATER HEATER DRAIN PAN LIMITED WARRANTY AND LIMITATION OF LIABILITY

This warranty applies only to water heater drain pans installed in the United States.

VIZCO US (“VIZCO”) warrants to the original consumer purchaser (“Purchaser”) of its water heater drain pans, that they are free from defects in material or workmanship for 1 year from the date of purchase. If this product shall prove to be defective within this period from the date of purchase, it shall be repaired or replaced, at VIZCO’s option, subject to the GENERAL TERMS and CONDITIONS set forth below. This warranty extends only to the original consumer purchaser and is non-transferable.

EXCLUSIONS: This warranty does not cover damages resulting from the use of corrosive material (including, but not limited to: Acetone, MEK and petroleum-based products); nor damages resulting from use of components or accessories not approved by VIZCO US.

GENERAL TERMS AND CONDITIONS

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limitation of incidental and consequential damages or limitations on how long an implied warranty lasts, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights and you may also have other legal rights that vary from state to state.

VENUE: Any purchaser or third party actions brought for any reason hereunder shall be commenced in Manatee County, FL and no other jurisdiction, and such action shall be governed by and construed in accordance with the laws of the State of Florida. Any notice herein shall be sent by certified or registered mail to 4708 Manatee Ave. W., Bradenton, FL 34209.